



Australian Government  
Department of the  
Prime Minister and Cabinet

# Indigenous Governance Development Forum 29-30 July 2014



# Approach to Service Delivery



- Founded on citizenship entitlement
- Predominantly compensatory by design
- Majority of Indigenous specific programs are supplementary
- States/Territories have a role in supporting community governance and the provision of financial support

# Limitations in the Approach



- The approach to service delivery has contributed little to long-term development
- Conventional services alone have not led to sustained outcomes
- The need is to use existing resources far more effectively
- Supporting communities to address their own issues is still a major challenge

# The Nature of Programs



Programs and services generally fit into two distinct categories:

- Compensatory – provision of essential services and support to address ‘deficits’
- Developmental – programs and services that build the capacities of people and communities to achieve self-reliance

# Modality



- The way support is delivered (modality) is critical to sustainability
- Modality can be one or more of the following:
  - Doing things to people
  - Doing things for them
  - Doing things with them

# Indigenous Affairs 2014



The two key elements for Indigenous Affairs are:

- **Indigenous Advancement Strategy** – a streamlined and more flexible programme structure
- **Regional Network** – a new administrative structure to service Indigenous communities

# Indigenous Affairs 2014



These changes will ensure:

- more meaningful engagement with communities
- fewer bureaucratic rules; reduced red tape burden on providers; and longer contracts
- a stronger focus on action, results and outcomes